

Novacorda

Data Protection Policy

Novacorda Guitars is obliged to Data Protection!

It is our utmost concern to ensure full data protection online as well as in our office. This Data Protection Policy explains the implementation of (inter)national data protection regulations by Novacorda Guitars.

Contractual Relationships with Partners/Third Parties

Our website contains in future co-operations with various service providers. The website of Novacorda Guitars will give you the opportunity to use the offers and services of partners. Users who have been provided with the services of partners or third parties are having a contractual relationship with the various service providers, but not with Novacorda Guitars. In this case, the general terms of the service provider are valid. Responsibility for the legality and content of the services offered on the offer pages of the partner companies lies solely with the respective partner companies which websites may be reached through the Novacorda website.

When the services of a service provider are used, contractual relationships come into effect solely between the relevant partner companies and the users in accordance with the conditions applicable for the certain contractual relationship.

Liability

Our company is liable for damages arising from other causes than the detriment to life, body and health only to the extent these have their basis in a premeditated act, gross negligence or culpable violation of a contractual obligation on the part of Novacorda Guitars or its legal proxies (e.g. its delivery service partners). Further claims for damages are excluded unless liability is prescribed by law.

If an essential contractual obligation is violated for reason of negligence, Novacorda Guitars' liability shall be restricted to predictable damage.

Novacorda Guitars is only liable for activities of partners if they are classified as vicarious agents and we are not responsible if their services are available or dysfunctional.

Novacorda Guitars is not responsible for the regulations of the service providers or if they are legal.

Copyright

The content of www.novacorda.com is subject to Novacorda Guitars. The reproduction of information or data, especially the use of text content (articles), parts thereof or graphical material, is only permitted if agreed upon and permitted by Novacorda Guitars in advance.

Applicable Law

All information and data, as well as the use of the same, from our website, and all things done, tolerated, or refrained from Novacorda Guitars' website are exclusively subject to Turkish Law. The legal venue is Istanbul.

The security of your data (e.g. name, address, telephone number or email address) is of utmost importance to us. We are committed to the international laws and regulations of data protection. In the following we will inform you of how we collect and use your data.

Personal Data/Type of Use

The protection of your data is of major importance for Novacorda Guitars. You will decide if you want to give us your data or not. In order to direct an enquiry to us or receiving an offer from us, you will give us personal data on a voluntary basis (such as email address, address, name etc.).

In the course of certain businesses, e.g. shipping, it is necessary to hand over specific personal data to third parties, such as shipping companies or parcel services.

We can guarantee you that we will not sell or otherwise capitalise on your personal data!

We are only saving and using your personal data to fulfil our contractual commitments.

We are obliged to follow (inter)national regulations on data protection.

We will seek your approval in order to use your data for making future offers to you or sending information on new product releases. These offers will be exclusively sent by Novacorda Guitars (e.g. via newsletter). Your approval can be withdrawn at any time. You can send us your withdrawal via email (info@novacorda.com).

In case you withdraw your approval, we will ensure that we will stop using your data immediately. Nevertheless, please bear in mind that it can take up to 3 working days until we can process your withdrawal.

Data Exchange

We are only forwarding necessary data of customers to business partners to ensure the proceeding of your order. Certain personal data will be given out in order to fulfil our contractual commitments, to ship products to you or to answer an enquiry made by you. We have to forward personal data to Third Parties when we are legally obliged to do so (e.g. Turkish Revenue Authority).

We will not sell your data to other companies which are sending undemanded advertisement to you.

Other websites, which have been linked on the Novacorda Guitars' website, may collect your personal data separately if you click on the link and follow further instructions. We have no control over the data that may be collected or given unwillingly or willingly when you are using the links to other websites. Please inform yourself about the Privacy Policies of other websites.

Data which will be collected automatically / Usage Data

If you are visiting our website we are collecting specific (usage) data automatically (e.g. your IP-address of your computer; but not your email address) in order to evaluate which (sub-)pages of our website have been visited and how long have you been using our website.

These data will be assessed with other usage data of all website users in order to monitor the total number of users, their heritage, the average time they used the website etc. The results will be used only for internal purposes. The collection of such data allows no conclusion on you as being the natural person.

Cookies

The Novacorda Guitars' website is using the so-called cookies in order to collect data on how you use our website and to make sure that you can use the website without any problems.

The cookies are not providing us with your personal data. Cookies cannot access data on your computer/hard drive or interacting/interfering with other cookies on your hard drive. Cookies are making it easier for us to recognise you when you visit the website again.

If you do not like to accept cookies, you have the opportunity to deactivate cookies by going to your browser settings.

The deactivation of cookies could cause a malfunctioning of the website.

Links to Social Media Platforms (e.g. Facebook)

You can find a Facebook-Link on our website. Only the providers of such social media are responsible for their services.

Communication via E-mail

We are using mainly e-mail to communicate with our customers. To enable us sending you offers and correspond about business, we are saving your e-mail address internally.

Youth Protection

Children and youth people shall not send personal data via internet without prior approval by their legal guardian. Parents shall be educating their kids on how to use the internet in a safe and responsible manner.

Novacorda Guitars will neither intentionally store or collect personal data of children and youth people nor distribute the data to Third Parties.

Security

Novacorda Guitars ensures the safe storage and collection of your personal data. We protect your personal data against loss, damage, manipulation, unauthorised access and forwarding.

Novacorda Guitars uses every possibility to ensure the safe storage of personal data but can not guarantee a 100 percent protection.

We also recommend to you that you make arrangements to protect your personal data in case you are using the internet.

Links

This site contains hyperlinks to other websites operated by third parties. Such hyperlinks are provided for reference only. We cannot accept responsibility for the contents of such sites and shall not be held responsible or liable for any loss or damage caused or alleged to have been caused by use of or reliance on any content available on hyperlinked sites.

Data Protection Policy and General Terms of Sale and Delivery

This Data Protection Policy relates to the General Terms of Sale and Delivery.

Updates regarding the Data Protection Policy

The Data Protection Policy will be updated from time to time. If you have any further questions regarding this policy, please contact us via email.

Contact (Person)

If you have any questions, comments and complaints regarding data protection and the storage of your personal data, please contact:

Novacorda Guitars

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